

Center for Learning Connections presents....

How to Recognize Potentially Aggressive Individuals

Thursday, July 16, 2009 | 10:00am - 12:00pm PDT | At anywhere with internet access

You will learn to recognize patterns of aggression. You'll also learn what doesn't work and the biggest mistakes that people make in trying to de-escalate or calm aggressive individuals.

Aggression rarely emerges out of nowhere. Most people display characteristic behaviors – patterns of thought, breathing and action – which reveal both their aggressive intentions and often, the mode of aggression that they find themselves. If we recognize the build-up of aggression, from anger to rage, we are prepared to deal with it. If we recognize the type of aggression, we can most effectively manage the situation so that all involved – you, bystanders and the aggressive person as well – emerge safely.

Attend this all new webinar anywhere at your convenience.

WEBINAR

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- To save travel time
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- To attend a training without leaving work or home
- Tightening travel budgets
- Train in a different way while not giving up the interaction.

Some tips and information:

- Make sure the speaker on your computer works properly. (It's optimal to also have a working microphone.)
- Login to webinar at least 15 minutes before training.
- Enable JavaScript.
- Test your computer.
- An e-mail with login information will be sent to you a day before the webinar.

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\$75

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To register online, go to:

<http://learningconnections.org/clc/webinars/2009/jul16/index.htm>

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