

Continuing Series!!

This year the **Non-Profit Staff Development Coalition Project (NPSDC)** www.learningconnections.org/coalition is continuing its popular "Building Leadership Skills" series (developed in 2008) with two new workshops. These workshops will be addressing need areas in facilitation and problem solving/decision making.

"Building Leadership Skills 2" Series

Workshop 2: Problem Solving and Decision Making Skills for high performance teams

Tuesday | August 4, 2009 | 9:00am – 4:00pm

The 2100 Building | 2100 24th Ave S. | Seattle WA 98144

This interactive workshop is designed to improve critical management and leadership skills that help teams more effectively collaborate, make decision and solve problems.

Skills are developed through the use of a structured model for problem solving, and using tools appropriate to each step in team problem solving. Experiential exercises are used to guide participants in learning and using the tools and skills necessary to improve team problem solving.

Participants also practice building and maintaining an open and supportive team climate through the use of skills learned in the previous module on Facilitation Skills. This workshop is a "standalone"; however, for those who attended the other workshop, it will provide additional opportunity to practice skills such as simple climate-checking listening skills, risk-taking, open communication and trust-building behaviors.

Participants will:

By the end of this workshop, you will be able to:

- Solve problems effectively as a team
- Be able to make effective decisions as a team
- Understand the barriers to group decision making
- Know and use the different methods of group decision making
- Use a model for better group decision making
- Use a variety of team problem solving tools

TRAINERS: LYNDA SILSBEE, CPT, SPHR

AMANDA SPRAKER, SPHR

WORKSHOP FEE

Coalition Member Organization:

\$90 per participant [for 1-5 staff from member organization]

\$80 per participant [6 or more staff from member organization]

Non-Member Organization:

\$120 per participant

Lunch will be on your own.

Continuing Education Units/Clock Hours

Participants can register for Highline Community College **Continuing Education Units (CEUs)**.

The cost is \$10.00 per course. CEU forms are available at the workshop.

Free Clock Hours available at the workshop.

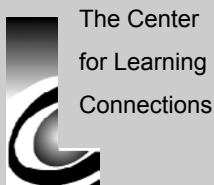
REGISTER ONLINE TODAY !! (space is limited)

To register online, go to: <http://www.learningconnections.org/coalition/workshops/2009/aug4/>

Contact

For more information about this workshop, contact **Anna McCain** (206) 870-5908 or E-mail: amccain@highline.edu

A project of



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